

9.0 TROUBLESHOOTING



NOTICE

Plugging Height Sensors into a battery charger will silence persistent alarms.

Reference the [Modes](#) section above to better understand what Mode the device is operating in. Understanding the modes will ease troubleshooting. For mode identification see the Quick Reference Charts below.

Internal errors are indicated by a Red-to-Yellow continuously flashing LED. Internal errors may indicate an electronic problem with the device.

Most errors, including internal errors, may be corrected by one of the following steps:

1. Reset the device
 - a. Press the physical Reset Button with a small pin.
2. Confirm that the battery is fully charged
3. Inspect for damage such as:
 - a. Broken or damaged wire, especially near the case or near the Orientation Detector
 - b. Cracks or severe damage to the case
 - c. Water damage
4. Confirm proper installation to the climbing harness and climber-to-Auto Belay connection point. (e.g. TRU-CLIP Key Link)

For additional support, visit our website at www.headrushtech.com or contact customer service at 720-565-6885.